

Supported Software

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Support defined

For each of the listed packages, the following support is provided:

- access to the software through our public stations;
- telephone and walk-in consultation;
- access to manuals, documentation, and training.

College faculty, staff, and students are encouraged to use the software listed below to receive the best support.

Supported applications

GroupWise (Office Management)
Sophos (Virus Protection)
Microsoft Office for Macintosh and Windows
Internet Explorer, Mozilla, Firefox, Safari (Web Browsers)

Other software

We recognize that many other software packages are commonly used on campus. Although we cannot promise the same level of support given to those listed above, we will do our best to answer your questions about programs such as FileMaker, Dreamweaver, and other common, general interest software.

Academic courseware

The Help Desk works with faculty to provide access to course-specific software on our public stations and servers. These packages include SPSS, Mathematica, Maple, and programming languages. Training and support is not available on these packages.

Operating systems:

Macintosh OS 10.2, 10.3, 10.4
Windows 2000, ME
Windows XP Professional (XP Home Edition is not designed for networks with more than 5 devices and is not supported at The College of Wooster.)